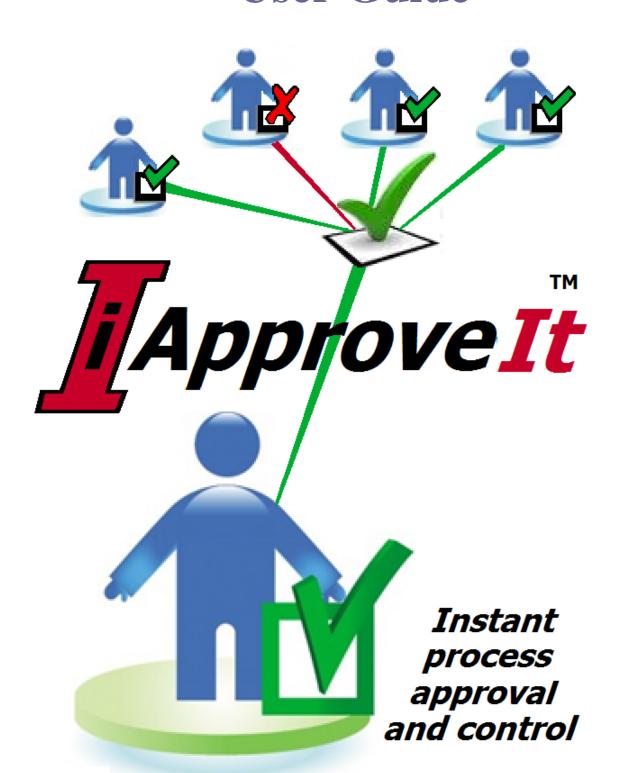
iApproveIt Client Version 1.0 Web Version 2.0 User Guide





Product Delineation	4
iApproveIt Overview	5
Customer Support	9
Supported Platforms	9
Installing the iApproveIt Client	10
Software Subscription	
iApproveIt Web Client	11
iApproveIt Registration	
iApproveIt Associates Inviting an Associate Accepting/Rejecting Associate Invites Managing Current Associates	13 14
iApproveIt Projects Create Projects Edit "Self-Owned" Projects Edit "Associated-Owned" Projects Using and Testing Projects from the Web Client	16 17 18
Managing Your Configuration Show Your Profile Edit Your Profile Edit Your Profile: Verify Your Mobile Number Edit Your Profile: Change Local Time Zone and/or Allowed SMS Activity Edit Your Profile: Verify Your Webhook Channels Documentation and Download Upgrade Your Subscription	
iApproveIt Dashboard Pending Unanswered Responses Pending Answered Reponses Recently Expired/Settled Reponses	32
iApproveIt (command line)	35
iApproveIt dialog_types	37
Examples: Using the iApproveIt Client	39
"Permission" or "Voting" examples	41 43 45 46
"Advice" examples	50

iApproveIt User Guide (Client V1.0 – Web V2.0)



advice - examples	
"Notification Only" examples	52
gripe - example	
tell – examples	
silent - example	
Misc. or "Multi-call" examples	
"Hierarchical Policy" - example	57
"Other Product Integration" - examples	58
10DLC Regulation Compliance	59
In-app OPT-in Registration	59
In-app OPT-in SMS Controls	61
In-app OPT-out SMS Controls	62



Product Delineation

The phrase "iApproveIt Web Client" is used throughout this document to mean the iApproveIt Web Interface that is accessed via a desktop or mobile web browser. The web interface is available here:

https://iapproveit.abs-consulting.com/iApproveIt

The phrase "iApproveIt Client" is used throughout this document to mean the iApproveIt executable that is used to control policy which resides on Apple MacOS, Microsoft Windows, and various Unix and Linux machines. The iApproveIt Client is available for download *free* of change from within the iApproveIt Web Client.

The phrase "iApproveIt API" is used throughout this document to mean the iApproveIt API Server owned by ABS that is responsible for sending notifications and storing User and Project data. The Server is accessed by the "Client" software; the end-user need not be concerned with the server except to gain conceptual or architectural knowledge.

The phrase "iApproveIt" (without the words "client", "device" or "server") is generally meant to refer to the iApproveIt product, as a whole.



iApprovelt Overview

iApproveIt is an application that allows for the real-time interactive approval and notification of watched or controlled events. The insertion of such control was previously cumbersome because it was performed via email which required the email receiver to respond before the process could continue which resulted in delays if the receiver was not currently at their desk to read and respond to the email. Furthermore, the receiver (or approver) could not guarantee that their approval or disapproval of the action was adhered to as emails can be lost, misinterpreted, or even ignored.

Though text messages provide usually faster responses, again the approver has no guarantee that their wishes are adhered to by the requesting user. Also, text-only base responses required that the requestor had the approver's mobile number, which is not always the desired case. With iApproveIt, notifications can be sent to an approver's phone or associated channel without having to know the approver's mobile phone number or channel link.

With iApproveIt, the "approval process" is imbedded in your process so proper controls are provided since the responses provide the control. iApproveIt process approval and/or notification is in real-time thus lowering end-to-end process time from minutes or hours to just seconds.

Users are placed in **Projects** (or groups of individuals). Projects are created and intended to be notified or queried together when certain actions are performed or about to be performed.

For example, the Project "Company CXOs" might contain an organization's C-Level executives (CEO, CTO, CFO, CSO, etc.). Now the "Company CXO's" can be notified when certain actions are performed or even *queried* for their approval before the action is performed. The "Company CXOs" can instantly vote on whether and action should be allowed or disallowed depending on the resulting desired condition. For example, if a controlled action was attempted by a user that required CXO "approval" the action could be allowed or not pending the instant CXO

Group opinion of the CXO members where either:

- First responding CXO response determines the outcome
- Any CXO member "approval" allows the action
- Any CXO "objection" prohibits the action
- A majority CXO opinion determines the outcome
- A "unanimous" CXO approval is required to allow the action

Additionally, Project "Company CXOs" might wish to be notified is before or after allowed actions are performed or denied by company policy. For example, the CXO members might want to be notified when someone starts or completes a particular program or program task or even when users attempt an action or be prevented from starting a program or task. For example, if a controlled action was attempted by a user that required CXO "notification" the action could be allowed or denied and the CXOs would either:

- The controlled program or task is allowed and All CXO members are notified of the action.
- The controlled program or task is disallowed and All CXO members are notified of the attempt

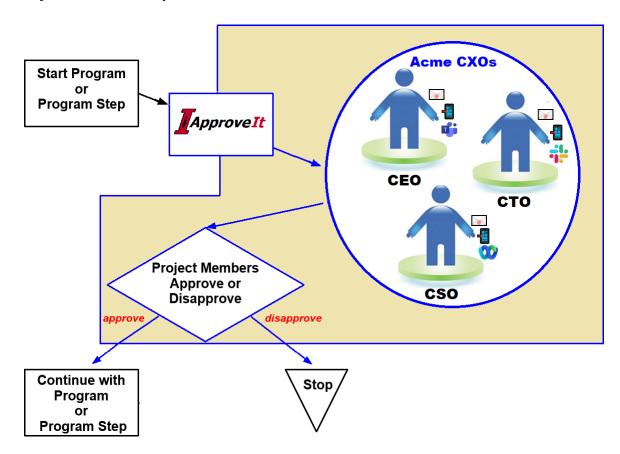


Project Members can elect to be contacted simultaneously through many devices or media like **email**, SMS on their **mobile phone**, or through application channels through webhooks like **Microsoft Teams**, **Slack**, **RingCentral**, **WebEx** and more.

The **iApproveIt Client** program (or iApproveIt API call) establishes communication between the process that is being controlled or audited and the devices of **Project Members**.



The **Project** can be used for any number of actions that the organization wishes to control or provide notification for; each action can be controlled differently using different voting parameters. **Users** can create many Projects, be a **Member** of many Projects and Projects can have many Members.



The individuals that perform actions do not need any software or software license, only those that wish to administer Projects or be notified or queried for their approval or opinions before or after any controlled action is performed.



For example, when a user (Tony) attempts to perform some controlled action (in this case start the QA Build). Tony is notified that what they are attempting requires approval from Bruce and Clark in real-time they must wait 1 minute (a configurable number of minutes for each request) for their *unanimous* approval to do so before Tony's build attempt can proceed.

c:\build_scripts\QA_build.bat

First asking these people:

- Bruce Wayne
- Clark Kent
- Bruce Banner

for their real-time approval to perform this action...

- Proceed with the QA Build?

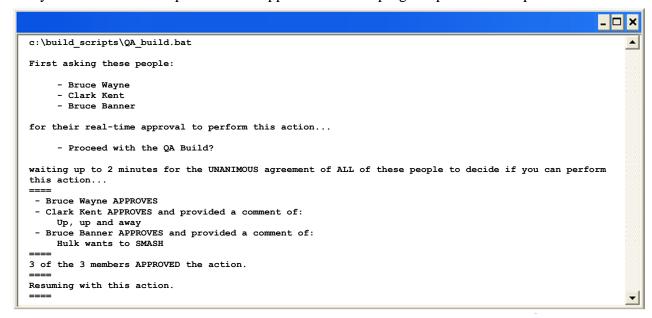
waiting up to 2 minutes for the UNANIMOUS agreement of ALL of these people to decide if you can perform this action...

The members in the "QA Build Team" Project (in this case Clark and Bruce) are notified either via email and/or SMS and asked for permission to perform this task. This messaged/response ability is available if they are in a meeting, at their desk, at lunch or on vacation (if you are bold); try getting that dynamic a response from email.

In this case permission is granted only if all Members provide their 'Unanimous' approval. Project Members select a link in their SMS text on their phone (or email) and are shown that a real-time request is awaiting their approval or advice and how long they have to respond on their phone or desktop browser like the image to the right. They can Approve or Reject the action and even provide some short comment that Tony can see as well in real-time.

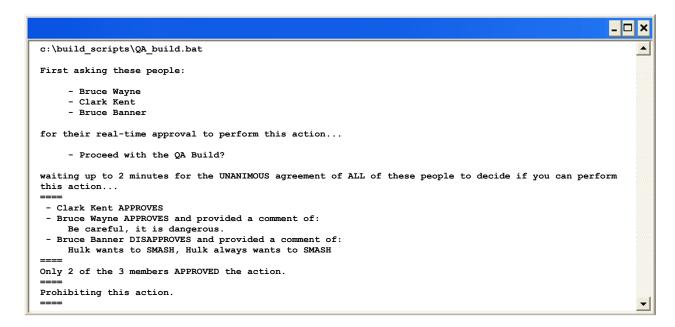


Only when all Members provide their approval does the program proceed as depicted here:





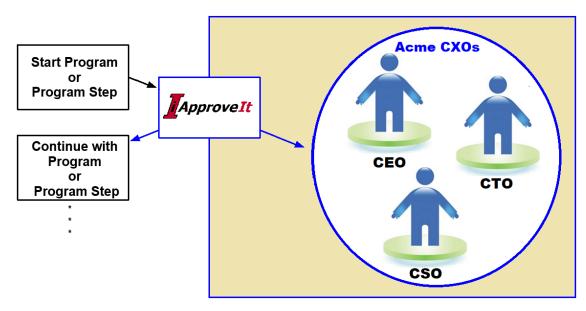
If *any* Member replied with "**Disapprove**" then the action would have been aborted as depicted below:



As you can see, not only can the Members *direct* policy with "approvals" or "disapprovals", but they can even provide advice or comments back to the user. Again, you just can't do this with email or texting.

You can now create a process that includes those Managers that want control where before you might not because they could not respond fast enough to include their approval in real-time thus making the process to slow to proceed.

The **iApproveIt Client** can also be used for real-time notification when that is all that is needed. Insert a call to iApproveIt and instantly inform Project Members of what is happing directly to their email, mobile phones or webhook channels. So, you can keep those bosses, system administrators or other peers in the know.





Customer Support

To obtain additional information on iApproveIt or other products or services offered by A Better Solution, Inc., visit our web site at www.abs-consulting.com. To report problems with the iApproveIt software or documentation, please send e-mail to: <u>iApproveIt_support@abs-consulting.com</u>.

Supported Platforms

The iApproveIt Client can run on various platforms and Operating Systems. The following operating systems are supported for iApproveIt Client:

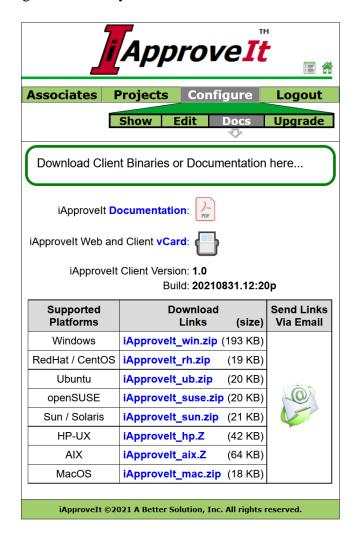
- **UNIX:**
 - AIX
 - CentOS
 - HP-UX
 - RedHat Linux
 - Sun/Solaris
 - SUSE Linux
 - Ubuntu Linux

- *** WINDOWS:**
 - Windows 9x
 - Windows NT
 - Windows 2000 and higher
- * MAC



Installing the iApprovelt Client

The **iApproveIt Client** is available for download from within the **iApproveIt Web Client** or an email link can be sent. There is **no cost** for this client software. Once you download the appropriate zip file, just extract the single client binary in a common location where it would need to be executed.



Software Subscription

iApproveIt is provided as a subscription service. There are three (3) levels of service, **Silver**, **Gold** and **Platinum**. The silver level is free and fully functional with all features fully enabled. At the Silver level you are just limited as to the number of Projects and Number of Project Members. Subsequent levels allow for more Projects and Project Members.

You can use the "client" to embed real-time notification and approval actions in your new or existing processes by calling the **iApproveIt Client** program (or the soon-to-be public API) with an appropriate **Project_ID** and **Passphrase**.



Register

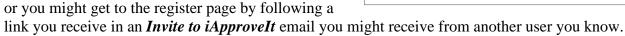
iApprovelt Web Client

The **iApproveIt Web Client** allows access to iApproveIt application via a web browser either on the desktop, tablet or mobile devices. From here users can manage projects, profiles, associates and subscriptions.

iApprovelt Registration

To register for an account with iApproveIt, open a web browser to:

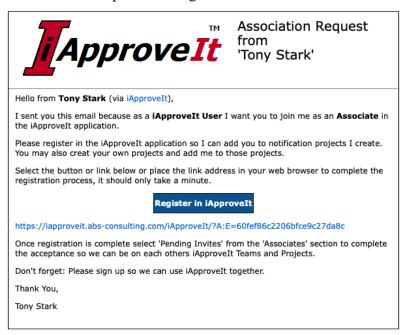
https://iapproveit.abs-consulting.com/iApproveIt/



Click the *Register* menu item and complete the required **User Profile Information** fields.

Then select the *Register for iApproveIt* button which will send an email-verification email to the email address you supplied to verify your account.

Here is an example of the registration email.





[ApproveIt

Select the "*Register in iApproveIt*" button or the link in the email to confirm your email address, activate your account and take you to the **Logon** screen.

iApproveIt ©2021 A Better Solution, Inc. All rights reserved.





iApprovelt Associates

As an iApproveIt user you create associations with other users of iApproveIt. This allows you to add *Associates* to your projects and be added to projects created by other *Associates*. There is no limit to the number of Associates you can add in any subscription-level of iApproveIt. Freely invite anyone you expect will be involved in decision making for any of the controlled programs or processes you expect to create. Examples of people you might expect to invite are:

- Any of your managers or other higher in your organization that might need to approve actions for you or other members of your development groups etc.
- Any of that might be responsible for making or controlling process for others in their part of the organization (CM Leads, QA Leads, HR Managers System Administrators, etc.).

Those that make policy should be invited. Those that follow policy do not need to be added, but they could be as they could use iApproveIt to create policy for others or even themselves as they might want notification for certain actions as well. You are not limited on the number of Associates you can have.



ApproveIt

Associates Projects Configure

Invite Pending Invites List/Edit

Invite others to be one of your Associates.

You have no associates at this time.

Invite others to be your Associates.

Invite Someone New

Email:

Comment: (optional)

Inviting an Associate

After logging into iApproveIt you would navigate to the *Associates Screen* and choose the **Invite** menu item.

From here complete the form by adding the user's email address and a comment to include in the invite email.

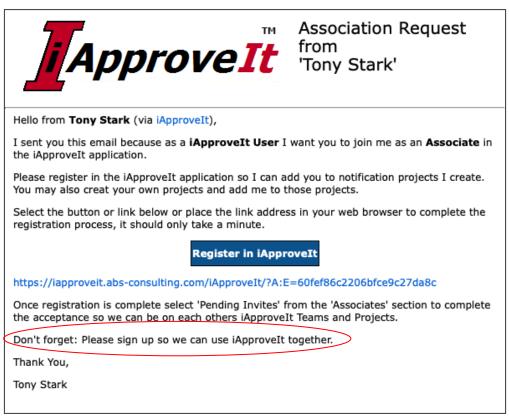
If the invited user is new to iApproveIt, they will receive an email from you inviting them to *Sign-Up* (register in iApproveIt) and then *Accept* your **Associate Invite Request**.

Existing users will receive an email to just *Accept* your **Associate Invite Request** and will also be notified when logging in the application that they have a pending Invite that requires their attention.

notified when logging in the application that they have a pending Invite that requires their attention.

IAPPROVEIT ©2021 A Better Solution, Inc. All rights reserved.

The invitation email is sent to the user with instructions on how to register in iApproveIt and how to accept your invite, but you man input an Optional Comment that is sent with the email if you feel it is necessary. If an Optional Comment is sent it is prefaced with "Don't Forget:" as depicted below:





Accepting/Rejecting Associate Invites

Anytime you log on to the Web Interface you are notified if you have any *Pending Invites* received from others that you may wish to address. You can select the *Associate Invite* link on the **Welcome** screen or the *Pending Invites* menu item in the *Associates* Sub-menu to get to the **Pending Invites** screen.



You also have the option of notifying (or not notifying) the invite sender of your decision by toggling the *Send RSVP Email Notification* checkbox.

Send RSVP Email Notification(s): 🗸



Managing Current Associates

The *List/Edit* screen allows you to manage your **Associates**.

A *pulldown list of your Associates* (if any) and can select one to view that Associate's membership in your **Projects** and your membership in their Projects (if any).

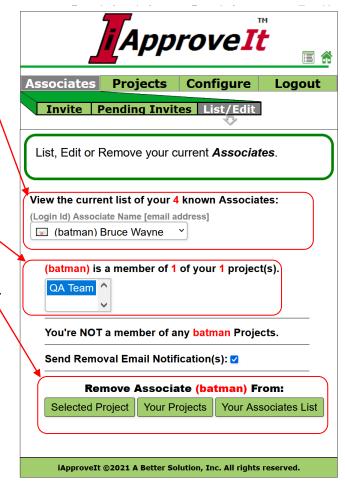
If the *Selected Associate* is a member of any of *your* Projects, a *list of those Projects* and you are given the option to remove:

- the Associate from *the selected* Project
- the Associate from *all* of your Projects
- the Associate from *your list* of Associates.

You can choose to send (or not send) an email to the Selected Associated when removing them from your Project(s) by toggling the *Send remove Email Notification* checkbox.

Send Removal Email Notification(s): ✓

If you are a member of any of a *Selected Associate's Projects*, you would be shown the number of such Projects and provided a *link* that would take you to the *Edit* menu item in the *Projects* Sub-menu to get to the **Projects Edit** screen for the first of Associate's



You ARE a member of 1 of ironman's Projects. You can view those Projects here

Projects of which you are a member. It is there that you would remove *your* membership in *their* project if you desired.



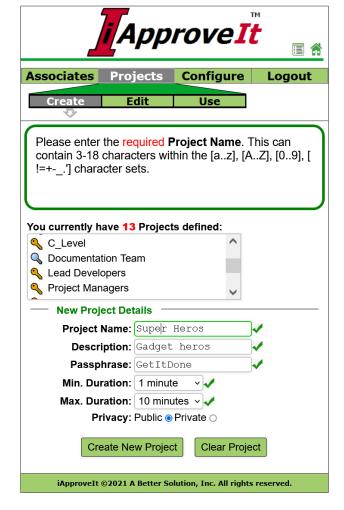
iApprovelt Projects

Projects (or groups of individuals) are created and intended to be notified or queried together as a group when certain actions are performed or about to be performed. From the Projects Tab you will create, manage, and sometimes use projects (mainly for Testing or Associate Polling).

Create Projects

To create a project, complete the form provided on the **Projects:Create** screen. All the fields are required and guidance on valid values is given. Description of each required field follow:

- Project Name A unique name within your owned Projects that you and its members or perspective members can use to identify the Project. This Project Name shows in user visible selection list.
- Description A short description on the Project. This is only seen by the Project Owner.
- Passphrase Is something you might share with others that you might allow to create request instances of this Project (those individuals that might be responsible for creating policy).
- Min. and Max Duration These define for the project the *minimum* and *maximum* values duration for which project instance requests of the project can be defined. In this example, instance requests can have a *maximum wait time* between 1 and 10 minutes inclusive defined for any request of this Project Type.
- **Privacy** This controls who from your associates can see your Projects. For



Private Projects, only members of the Project may see the Project Name in Project List. For **Public** Projects can be seen by all of your associates. Only your Associates can see your Projects. Public Project are prefaced with the **Public Project Indicator** in Project List or Pulldowns while Private Projects are prefaced with the **Private Project Indicator**.

Selecting an existing Project in the **Project List** will prepopulate all field with the current values of that Project as a quick means to clone a project from an existing project.

Populate the required fields then select *Create New Project* button to create a new Project.



ApproveIt

List, Edit or Remove your currently owned Projects.

Associates Projects Configure

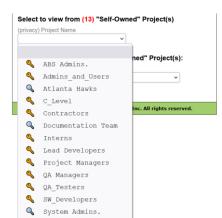
Select to view from (13) "Self-Owned" Project(s)

Select from your 15 "Associate-Owned" Project(s):

Edit "Self-Owned" Projects

To edit an existing Project that you own/created, navigate to the **Projects:Edit** screen as depicted to the right.

Select from the "Self-Owned" Projects List. Projects are listed by Project Name in alphabetical order.



Public Project are prefaced with the *Public Project Indicator* in Project List or Pulldowns while Private Projects are prefaced with the *Private Project Indicator*.

When a "Self-Owned" iApprovelt ©2021 A Better Solution, Inc. All rights reserved.

Project is selected, the Project attributes Name, Description,

(privacy) Project Name

★|☆ (Project Owner) Project Name

Passphrase, **Min. Duration**, **Max. Duration** and **Privacy** are displayed and editable.

You can also add/remove Project Membership to include/remove yourself or any of your Associates by:

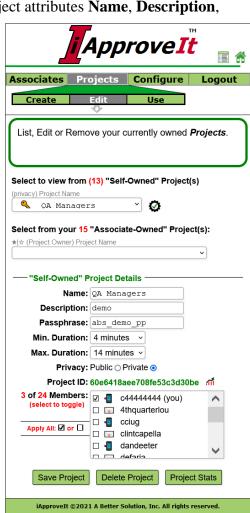
- Selecting the *Apply All* ☑ to add yourself and your Associates to the Project.
- Selecting the *Apply All* □ to remove yourself and your Associates to the Project.
- Individually selecting ☑ or ☐ for yourself or an Associated to toggle that users Membership.

In the Associates List, Associates are prefaced with the Email-Only Indicator or the SMS-Enabled Indicator.

When **Project Attributes** and **Membership** are to your liking, select the **Save Project** button to save the data.

This widget provides a shortcut to the **Projects:Use** screen with the selected Project Name.

This widget opens a *Project Usage Dialog* that displays how old the Project is and how frequently it has been used.



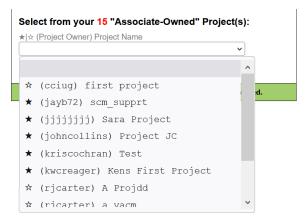


Edit "Associated-Owned" Projects

To edit an existing Project that is owned by one of your Associated, navigate to the **Projects:Edit** screen as depicted to the right.

Select from the "Associated-Owned" Projects List. You can see the Public Projects owned by your Associates or Private Projects if you are currently a Member of the Private Project.

Projects are listed by Project Owner then Project Name in alphabetical order



Projects that you are currently a member of are prefaced with the *Project Member Indicator* ★, while Project List Pulldown while Projects where you are NOT a member are prefaced with the *Project Non-Member Indicator* ☆.

Once an "Associated-Owned" Project is selected, your Project Membership is displayed, and you can toggle you Membership to the Project.

You will see either see indicating you are currently NOT a Project Member. In which case select the **Add**

which case select the **Add me to this Project** button to add yourself to the Project.

Add me to this Project

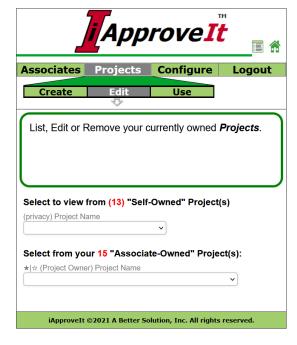
You ARE NOT a Project member

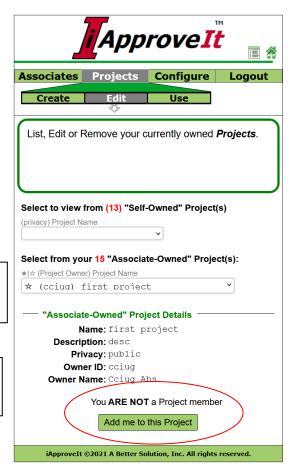
Or you will see indicating you ARE currently a Project Member. In which case select the **Remove me**

You **ARE** a Project member

Remove me from this Project

from this Project button to remove yourself to the Project. With either action the Project Owner is automatically notified of this change by email.







Using and Testing Projects from the Web Client

The **Projects:Use** screen allows you to test and use *instances of your* **Projects** in limited fashion. This screen is excellent for testing your Projects to get a feel of how it will appear to your users during client calls or for executing real-time *Associate Polls and request for Advice*. In most instances Project request will come from use of the **iApproveIt Client**.

First, if you have a single Project prior to entering this screen, the screen is pre-populated with that Project's

information. If you have more than one Project, then you are first shown a **Project Selector** like this one where you could select the



Project you wish to display.

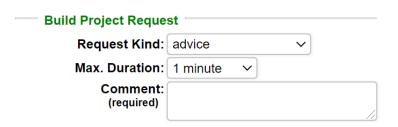
The **Project Names** are prefaced with the **Public Project Indicator** or the **Private Project Indicator**.

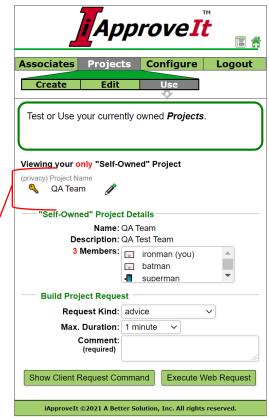
The "Self-Owned" Project Details section shows summary information about your selected Project - the Project Name, Description and the current Project Members are displayed.

The **Project Members** are prefaced with the *Email-Only Indicator* or the *SMS-Enabled Indicator*.

If you need to make changes to the Project, click on the *Project Editor Shortcut icon* which will take you directly to the <u>Projects:Edit</u> screen with the current Project pre-selected for display.

The *Build Project Request* section allows you to build the *Client Request Command* that can be used to request Real-Time input from the **Project**Members to be used as a *process point* in external program or process or for *Real-Time Web Request*.







Select a **Request Kind** that defines how the request will act during web-side or client-side execution. For all actions, all members of the Project are informed of the action, the Request Kind determines how or if the Members input is interpreted determining how that input will change the process flow for the effected end-user. Descriptions of the different Request Kinds are in the table below.

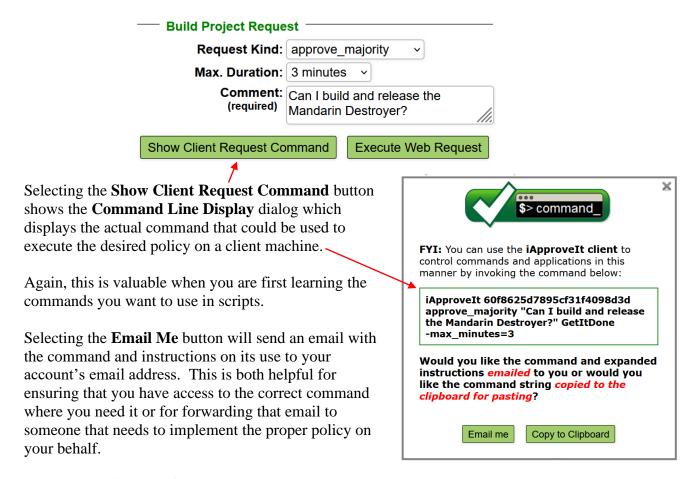
Request Kind	Purpose
advice	Inform the members of the Project and allow them to provide real-time advice to the user attempting the controlled for up to Max. Duration Minutes, then allow the action to proceed.
approve_any	Request approval from the Project members and approve the action if <i>ANY</i> responding member approves the action within Max. Duration Minutes .
approve_majority	Request approval from the Project members and approve or deny the action based on the opinion of the <i>MAJORITY</i> of the expected responding members within Max. Duration Minutes .
approve_unanimous	Request approval from the Project members and only approve the action if <i>ALL</i> of the members <i>UNANIMOUSLY</i> approve the action within Max. Duration Minutes .
first_reply	Request approval from the Project members and approve or deny the action based on the <i>FIRST</i> responding member within Max. Duration Minutes .
objection	Query the Project members for 'objections' to the action and PREVENT the action if <i>ANY</i> member 'objects' to the action within Max. Duration Minutes .
gripe	Inform the members of the Project and <i>PREVENT</i> the controlled action to proceed. Max. Duration Minutes is ignored.
silent	Silently inform the members of the Project of the action being performed without informing the user attempting the action. Max. Duration Minutes is ignored.
tell	Inform the members of the Project of the action being performed. The user attempting the action is informed that the Project members are also informed. Max. Duration Minutes is ignored.

Select a **Max. Duration** for the *Project Request Instance*. This would be the maximum time to wait for Project Member input or advice before proceeding or not with the controlled command. The range that will be allowed to select from is determined by the *Project's Minimum Duration* and **Maximum Duration** attribute values. This field is not editable and ignored if the **Request Kind** is either *Gripe*, *Silent* or *Tell*.

Provide a required **Comment**. The comment should be form 3-100 characters. The comment can contain environmental variables which are evaluated during instance execution (*\$env_var* for UNIX and MacOS operating systems and *%env_var*% for Windows operating systems). This comment is displayed to Project Members during notification.



Once you have completed the **Request Kind**, **Max. Duration** and **Comment** fields you can select either the **Show Client Request Command** button or **Execute Web Request** button.



Selecting the **Copy to Clipboard** button will copy the command to your clipboard (cut/paste buffer) so you can conveniently paste into any command window or open script you are creating.

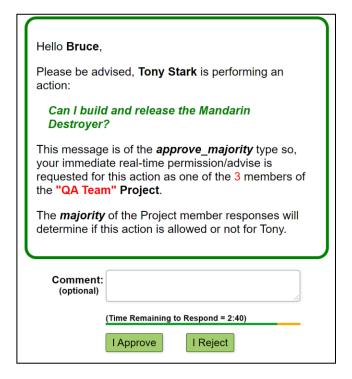
Selecting the **Execute Web Request** button from the **Projects:Use** screen performs an iApproveIt web request. This is useful for testing the Project Instance, learning about request or actually using in real-time to get advice or perform an **Associate Poll** or **Request for Advice**.



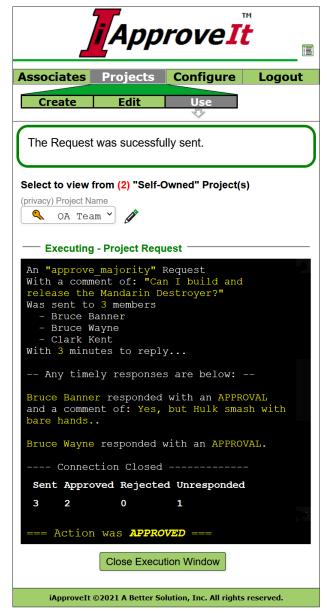


This is an **approve_majority** request type sent by Tony Stark with a comment, "Can I build and release the Mandarin Destroyer?" sent to, the Project Members Bruce Banner, Bruce Wayne and Clark Kent.

The Project Members will get instant notifications to their *phone*, *email* or *both* and they would look similar to the one below:



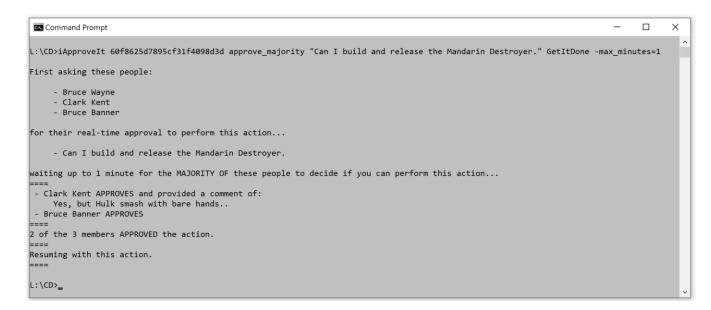
The Project Members have 3 minutes to give their approval and in this instance 2 members must *approve* the request before it is allowed.



Bruce Banner approved the request and also provided a comment of "Yes, but Hulk smash with bare hands." and Bruce Wayne gave their *approval* with no additional comment. Since 2 is a majority of 3, there is no need to wait longer for Clark Kent's response and the *Action was APPROVED*.



Now you see from this *Web Request* how a *Client Request* would work; you can use the **Client Command Request** to add similar real-time control in your programs or automated processes.





Managing Your Configuration

The purpose of the **Configure Tab** is to manage your profile, subscription and get access to help.

The **Configure:Show** screen allows you to see your Profile. The **Configure:Edit** screen allows you to modify your Profile. The **Configure:Docs** screen is where you can access iApproveIt Client Download screen and Product Documentation. Finally, the **Configure:Upgrade** screen is where you manage your iApproveIt Subscription.

Show Your Profile

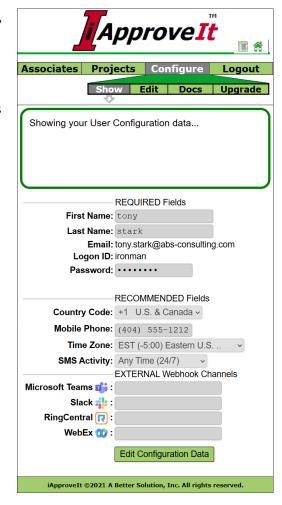
The **Configure:Show** screen displays your User Profile Specific information in read-only format. Fields that can be edited in the **Configure:Edit** screen appear as insensitive fields

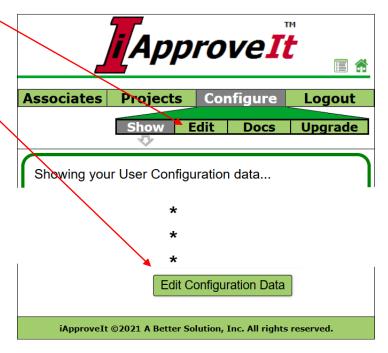
First Name: tony
Last Name: stark

while fields that cannot be changed appear as displayed text.

Email: tony.stark@abs-consulting.com
Logon ID: ironman

To display the **Configure:Edit** screen to *edit* User Profile Data select the **Configure:Edit** sub-menu or select the Edit Configuration Data button.



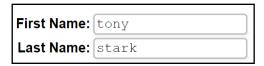




Edit Your Profile

The **Configure:Edit** screen displays your User Profile Specific information in an editable format if the field is an editable field. Fields that can be edited in the

Configure:Edit screen appear as open-for-edit fields.



Fields that cannot be changed appear as displayed text.

Email: tony.stark@abs-consulting.com
Logon ID: ironman

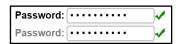
On the **Configure:Edit** screen you can:

- Update your **First** and **Last Name**
- Change your **Password**
- Verify your **Mobile Number**
- Change your local **Time Zone**
- Change you allowed **SMS Activity** time
- Change and verify any external Webhook Channel Links

Skip and leave the password field blank if you do not wish to change it. Populate the field if you wish to change your Password.

If you populate the Password field another Password file will appear for you to type the Password in again. The

Password Fields must match in order to proceed with a password Field change. Password filed are never displayed in plain text.



Passwords consist of 4-14 characters within the [a..z], [A..Z], [0..9], [+-!\$?#@%^&*_] character sets with at least one from each character set. The second Password must match the value in the first Password field. If the passwords meet Password Criteria and match then a ✓ will be displayed if not then an ✓ is displayed.

Editing your Mobile Phone Number is s 2-stop process requiring verification. Refer to the next section entitled **Edit Your Profile : Verify Your Mobile Number** for editing.

When you have edited all fields to your liking, select the Sa

Save Configuration Data

button.

	Approve It						
Associates	Projects		nfigure	Logout			
	Show	Edit	Docs	Upgrade			
Showing you	r User Config	guration	data				
	REQU	IRED F	ields				
First	Name: tony						
Last	Name: star	k					
_	Email: tony.st		s-consultin	g.com			
	gon ID: ironma	an					
Pas	sword:						
	DEOC		DED E:-1-1-				
Carreton	Code: +1 U		DED Fields				
•		J.S. & C	anada 🗸				
Mobile							
Time	Zone: GMT	(+0:00)	United King	gdom 🗸			
SMS A	ctivity: Any 1						
		RNAL W	ebhook Ch	annels			
Microsoft Tear				=			
	ck 🏰 :						
RingCent							
Webl	≣x 饮 :						
	Save	Config	uration Data	a			
iApproveIt	©2021 A Better S	Solution, 1	Inc. All rights	reserved.			



Edit Your Profile: Verify Your Mobile Number

Only *verified* Mobile Numbers can be saved to your Profile. This is to ensure two things:

- First, that the number is a valid phone number that can receive SMS messages
- Secondly, that the number is your number

When you modify and leave the **Mobile Phone** field. It is first checked to confirm it a possible valid phone number by format to ensure it is a valid number for the selected **Country Code**.

If the format is valid it is marked with a next it when the field focus is released if the number was previously *verified* and can be saved as part of the profile record. If the field does not contain a valid number for the selected **Country Code**, is it marked with a next to it. If the field is valid (a 10-digit number) AND has not yet been verified, then the "needs verification: indicator verify is displayed.

A **Mobile Phone Number** must first be <u>verified</u> before it can be saved. Select the **verify button** next to the number

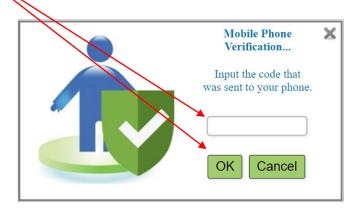
Mobile Phone: (404) 555-1212 Verify

which sends a **verification code** to that mobile phone which should be received in less than a second.

Place the code received in the **Mobile Phone Verification** dialog input field, then select ok button to verify the phone.

This removes the ! verify indicator on the **Configure:Edit** screen allowing you to save the Profile data by selecting the Save Configuration Data button.







When you register a U.S. 10-digit number as the mobile phone to receive SMS messages, an *additional* **10DLC acknowledgment**

is also displayed before the verification dialog for required acceptance (depicted to the right). This is displayed and must be accepted just before the verification code is sent to the number.

A Better Solution, Inc. - U.S. 10DLC SMS Permission Acknowledgement

By selecting **OK** you agree to allow SMS text to be sent to the you consent to receive SMS messages to the mobile phone you verify upon the execution of monitored actions according to the project(s) you join from the **iApproveCt** application at the number provided and verified. Consent is not a condition of any purchase or product use. You may elect to receive email only by not providing your number. Message and data rates may apply. Message frequency varies depending on the Project actions monitored.

You will not receive any message not associated with monitored actions in your project(s). You may:

- unsubscribe to SMS text for any project by leaving the project from within the application.
- unsubscribe to all SMS text by removing your number from your profile within the application.
- limit the days or times that you receive SMS messages by modifying your Profile in the application.

Details to **unsubscribe** or **limit SMS receipt times** with in the iApproveCt application are here:

https://abs-consulting.com/iApproveCt 10DLC Complience.pdf

We will not share your opt-in, Project or Campaign information with any third party for any purpose not related to the direct delivery of the message you request. We will only share data to include SMS opt-in status and message content with the necessary platform providers, phone companies and vendors needed to assist us in the delivery of the your text.

Either select **OK** to continue to verify the phone number provided or **CANCEL** to abort the verification process.

OK

Cancel



Edit Your Profile: Change Local Time Zone and/or Allowed SMS Activity

Once a number is verified you also can choose to change the **Time Zone** and the desired **SMS Activity** time. These fields are ignored if there is no Verified Mobile Number associated and saved in the application.

You can select the local Time Zone that you (and you phone) are currently in to help calculate when SMS messages are sent to your mobile phone when actions in a project you are in invoke a message to you. You will always get the associated email in real time, but you may choose to mute the SMS notification when you are expected to be sleeping, otherwise unavailable or wishing not to be disturbed.

For example, you might have a Japanese mobile phone/number but are in New York for a month on business and do not wish to receive SMS messages while developers work in Japan at times when you are likely asleep in New York. You could set your **Time Zone** to "Eastern Standard U.S." and set you SMS Activity to "M-F 9am-10pm" to ensure you only get SMS message on weekdays from 9am to 10pm New York time when you expect to be awake, alert and ready to receive and respond to alerts or response request.

Time Zone values can be changed to any one of the **56** Worldwide Time Zones.

SMS Activity values can be changed to any one of the 5 values depicted in the table below:

Approve It
Associates Projects Configure Logout
Show Edit Docs Upgrade
Please enter the optional Mobile Phone Number that you wish to have assigned to your Login ID. This should only be digits and will be reformatted to an appropriate format for the selected Country Code for display. This is only used to send alert request to your phone. Phone numbers will be verified via SMS txt.
REQUIRED Fields
First Name: tony
Last Name: stark
Email: tony.stark@abs-consulting.com
Logon ID: ironman Password:
Password:
RECOMMENDED Fields
Country Code: +1 U.S. & Canada ~
Mobile Phone: (404) 555-1212
Time Zone: GMT (+0:00) United Kingdom V
SMS Activity: Any Time (24/7)
EXTERNAL Webhook Channels Microsoft Teams :
Slack :
RingCentral (?):
WebEx 😗 :
Save Configuration Data
iApproveIt ©2021 A Better Solution, Inc. All rights reserved.

MS Activity values	Purpose
Any Time (24/7)	Receive all SMS text in real-time as requested
(M-F 9am-5pm)	Only receive SMS text weekdays from 9am to 5pm local time as per the Time Zone.
(M-F 9am-10pm)	Only receive SMS text weekdays from 9am to 5pm local time as per the Time Zone.
(any day 9am-5pm)	Only receive SMS text any day from 9am to 5pm local time as per the Time Zone.
(any day 9am-10pm)	Only receive SMS text any day from 9am to 10pm local time as per the Time Zone.



Edit Your Profile: Verify Your Webhook Channels

Only verified Webhook Channel Links can be saved to your Profile. This is to ensure two things:

- First, that the webhook address is valid and can receive incoming messages.
- Secondly, that you can indeed see the messages on the Channel.

When you modify and leave a **Webhook Channel** field. It is first checked to confirm it a possible valid secure URL link beginning with the "https:" string.

If the format is valid it is marked with a next to it when the field focus is released if the address was previously *verified* and can be saved as part of the profile record. If the field does not contain a valid secure link string it is marked with a next to it. If the field contains a valid secure URL link AND has not yet been verified, then the "needs verification" indicator! verify is displayed.

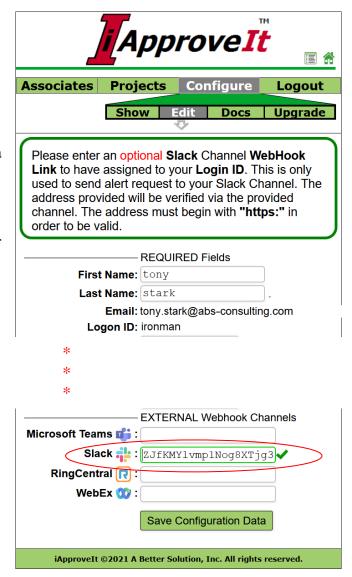
A Webhook Channel Link must first be <u>verified</u> before it can be saved. Select the **verify button** next to the link.



which sends a **verification code** via an incoming webhook to the associated service channel (i.e. Microsoft Teams, Slack, etc.) that is displayed on that channel's interface. If the link was a proper channel link it should be displayed there in less than a second.

Place the code received in the **Webhook Link Verification** dialog input field then select OK button to verify the phone.

This removes the **!** verify indicator on the Configure:Edit screen allowing you to save the Profile data by selecting the Save Configuration Data button.



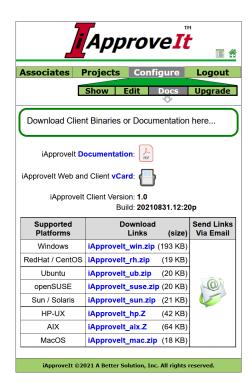




Documentation and Download

The **Docs Tab** provides documentation and iApproveIt Client downloads links for the supported client platforms. There are also additional icon links that perform other actions as summarized in the table below:

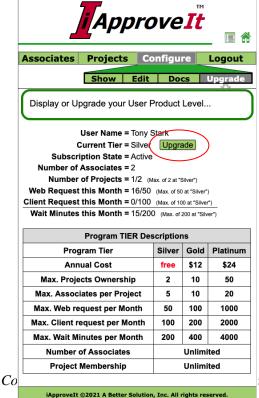
Active	Purpose
Icons	
	Selecting the Email Links icon will email the
	links to you at the email address you have
	registered.
	Selecting the vCard icon will you're your
	associated vCard registered native application
	(i.e. Outlook) and give you the opportunity to
	save the iApproveIt contact information so that
	iApproveIt communication can be easily
	identified and sorted in that application
	Selecting the Documentation icon will open the
PDF	iApproveIt documentation (this documentation).

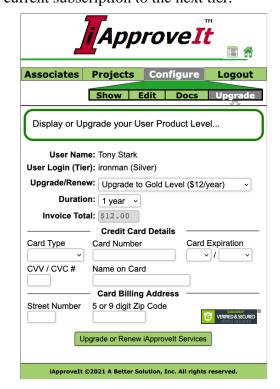


Upgrade Your Subscription

Under the **Configure Tab**, the Upgrade section allows you to manage your subscription. Subscriptions are per year. During the upgrade process you can choose which tier and the duration of

your subscription. If your subscription is exipred you will be given the option to renew or upgrade to a higher tier. At anytime you can upgrade your current subscription to the next tier.





ights reserved. (02/27/2025)

Page 30 of 63



iApprovelt Dashboard

The iApproveIt Dashboard allows users to monitor, update and view current and previous request responses. Display the Dashboard by clicking the icon
in the upper right area of any screens.

The Dashboard is divided into three (3) sections.

- Pending Unanswered Responses
- Pending Answered Responses
- Recently Expired & Settled Responses



Each section is explained in dedicated sub-sections that follow this section.

If you are logged in to the iApproveIt Web Application, this Dashboard will automatically appear if there is anything new that requires your attention. If you close the application main window without logging off the Dashboard stays active to allow you to become aware of items that need your attention without having to run the application.

Pendi	ng Unanswere	d Responses				
here are no	o active request r	pending your input	or review.			
		3,				
Pend	ling Answered	Responses				
here are no	o active request v	where you have al	ready provided your input or re	eview.		
- December	Evenine d/0 -44	lad Baanar				
Recenti	y Expired/Sett	led Responses				
here are 1	1 recently expired	l or settled reques	t to review within the last 8 hou	urs.		
·						
elect a row	below to review	response details.				
Project	Requesting	Request	Request	Was	Your	Your
				Was Allowed	Your Reply	Your Advice
Project	Requesting	Request	Request			
Project Name	Requesting User	Request Type	Request Comment	Allowed	Reply	Advice Keep It
Project Name Smash	Requesting User Tony Stark	Request Type advice	Request Comment What should I do	Allowed yes	Reply yes	Advice Keep It
Project Name Smash Smash	Requesting User Tony Stark Tony Stark	Request Type advice advice	Request Comment What should I do What should I do	Allowed yes yes	Reply yes	Advice
Project Name Smash Smash Smash	Requesting User Tony Stark Tony Stark [cclarke3]	Request Type advice advice first_reply	Request Comment What should I do What should I do	Allowed yes yes no	Reply yes yes	Advice Keep It
Project Name Smash Smash Smash	Requesting User Tony Stark Tony Stark [cclarke3]	Request Type advice advice first_reply	Request Comment What should I do What should I do 333a 333a	yes yes no yes	Reply yes yes APPROVED	Advice Keep It
Project Name Smash Smash Smash Smash	Requesting User Tony Stark Tony Stark [cclarke3] [cclarke3]	Request Type advice advice first_reply first_reply first_reply	Request Comment What should I do What should I do 333a 333a ddd	yes yes no yes no	yes yes APPROVED REJECTED	Advice Keep It
Project Name Smash Smash Smash Smash Smash	Requesting User Tony Stark Tony Stark [cclarke3] [cclarke3] [cclarke3]	Request Type advice advice first_reply first_reply first_reply first_reply	Request Comment What should I do What should I do 333a 333a ddd ddd	yes no yes no no	yes yes APPROVED REJECTED	Advice Keep It
Project Name Smash Smash Smash Smash Smash Smash	Requesting User Tony Stark Tony Stark [cclarke3] [cclarke3] [cclarke3]	Request Type advice advice first_reply first_reply first_reply first_reply first_reply	Request Comment What should I do What should I do 333a 333a ddd ddd ddd	yes yes no yes no no no	yes yes APPROVED REJECTED	Advice Keep It



Pending Unanswered Responses

When an active unanswered response is received it will populate the first section/table.

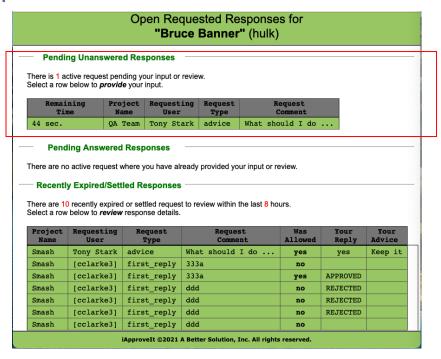
You get a summary of the request:

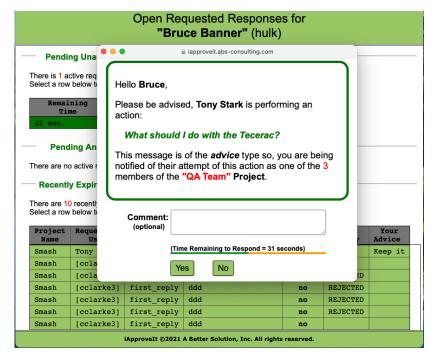
- Time Remaining
- Project Name
- Requesting User
- Request Type
- Request Comment

The requests displayed in this section are ordered by time urgency so that those request with the least remaining time to respond are listed first.

Clicking on the request shows request details and gives you the ability to respond, if required, to the request.

The request details dialog is the same as would be displayed if you had responded from an iApproveIt SMS notification or attached vendor webhook channel.







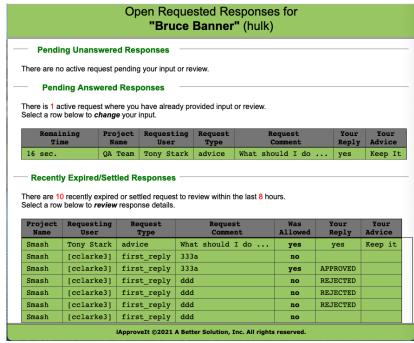
Pending Answered Reponses

Once the request is responded to it *may* move to the second section, Pending Answered Responses, if the *request* is still in dispute.

For example, if the request was to be decided by the first member responding member (i.e. a **first_reply** type request), then your answer would *settle* the request since only one responder need respond to settle such a request and the request would be moved to the **Recently Expired/Settled Responses**section.

However, if the request type was of **approve_majority** and input from other Project Members is still required to get a majority decision and the request would be moved to the second section.

the **Pending Answered Responses** section.



Tony Stark advice What should I do ...

Just as with the <u>Pending Unanswered Responses</u> section/table, you get a summary of the request:

- Time Remaining
- Project Name
- Requesting User
- Request Type
- Request Comment

As well as the *additional fields*

- Your Reply
- Your Advice

Clicking on the request shows request details (including your previous answer and comment) and gives you the ability to change your response and change or add a comment to the request.

The request details dialog is the same as would be displayed if you had responded from an iApproveIt SMS notification or attached vendor webhook channel.

Hello Bruce ,
Please be advised, Tony Stark is performing an action:
What should I do with the Tecerac?
This message is of the <i>advice</i> type so, you are being notified of their attempt of this action as one of the 4 members of the "QA Team" Project.
Comment: Keep it.
(Time Remaining to Respond = 3 seconds)
Yes No



Recently Expired/Settled Reponses

After the response is settled or expired it moves to the third section. This shows a recent list of completed responses for your review. By clicking on any response would pull up the details of that response. Since, it is settled you cannot make changes to the response.

You see all settled responses within the last 8 hours where your response or advice was requested, whether you responded or not.

Recently Expired/Settled Responses

There are 7 recently expired or settled request to review within the last 8 hours. Select a row below to *review* response details.

Project Name	Requesting User	Request Type	Request Comment	Was Allowed	Your Reply	Your Advice	
QA Team	[cclarke3]	objection	Can I 'borrow' th	no	OBJECTED	Absolutely Not	^
QA Team	[cclarke3]	advice	What should I do	yes			
QA Team	Tony Stark	advice	What should I do	yes			
QA Team	Tony Stark	advice	What should I do	yes			
QA Team	Tony Stark	advice	What should I do	yes	yes	Keep it safe?	
QA Team	[cclarke3]	advice	What should I do	yes	yes	Take it for same	
QA Team	[cclarke3]	advice	What should I do	yes	yes		~

You get a summary of the request:

- Project Name
- Requesting User
- Request Type
- Request Comment
- Was Allowed
- Your Reply
- Your Advice

Hello Tony,

Please be advised, (cclarke3) is performing an action:

Can I 'borrow' the Tecerac for the weekend?

This message is of the *objection* type so, your immediate real-time permission/advise is requested for this action as one of the 4 members of the "QA Team" Project.

The action will be allowed unless any Project member **objects** to (cclarke3) peforming this action.



The available Response Time has expired.

The decision was made with your timely input *considered*.

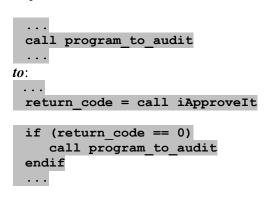
1 of the 4 Members Objected.

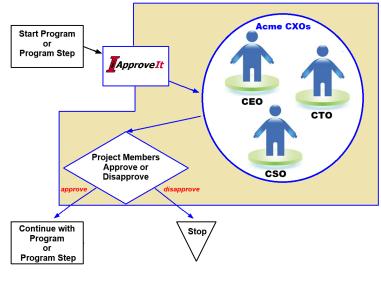


iApprovelt (command line)

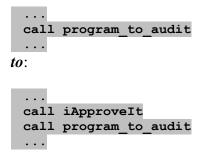
The **iApproveIt Client** program establishes communication between the process that is being controlled or audited and the devices of Project Members.

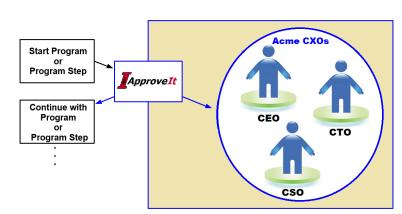
So, for any script (in any language) one will call iApproveIt when the script is at a decision or notification point. Using pseudo-code to represent any scripting language or program language, a simple script change might be *from*:





Or for situations where just *notification* is required, one might change a script *from*:







Such that:

-ver produces iApproveIt product version message

project_id is the unique project_id associated with the Project you wish to notify or query

dialog_type represents the type of notification or query you wish to perform of the Project.

The valid **dialog_types** are:

adviceapprove_majoritygripeapprove_unanimoustell

first_reply • objection • silent

The dialog_types are outlined in section entitled: <u>iApproveIt dialog_types</u>.

dialog_text Represents the text that is displayed to Project Members.

passphrase Represents the passphrase required in order to successfully notify or query a

project. This is required to prevent organizations from accidently notifying or

querying Projects belonging to other organizations.

-max minutes (optional) represents the max number of minutes a request will last before

ending. This limit is bound by the Project's Max. Duration and Min.

Duration settings.

-proxy={host} (optional) the name of the **proxy host** if internet connection is established

through a proxy. The host can also be set using the environmental variable

I APPROVE HOST. The command line **–proxy** takes precedence.

-port={**port_num**} - (optional) the **port number** used for http connections. If omitted the default

of port 80 is used. The port can also be set using the environmental variable **I_APPROVE_PORT**. The command line **-port** takes precedence, then the

environmental variable (if set) then the default.

-outfile={file} (optional) the **output file** where program *stdout* is redirected.

-msg_only (optional) just displays the output of what request would have been created and

sent. No actual communication with Project members is sent.

-no_spin (optional) used for situations where you don't want count down information

sent to STDOUT.

The iApproveIt client program returns zero (0) for approval or success, otherwise it returns a non-zero value. Most of the time one would only use the simplest of **iApproveIt client** calls which includes the parameters: **project_id**, **dialog_type**, **dialog_text** and **passphrase**. To read more on **iApproveIt Client** usage examples refer to the section entitled: **Examples: Using the iApproveIt Client**.



iApprovelt dialog_types

The **iApproveIt Client** program uses the **dialog_type** to decide how it will communicate with the Project Members. The project administrator can create active notifications that are sent to the Project members. Those users can provide instant decision to "approve" the execution of the action or can "deny" the execution, so this action is not performed.

There are **nine** (9) iApproveIt **dialog_types** and they fall into *three* (3) *categories*:

dialog_type categories	description	
"Permission" or "voting"	Where the process waits for an "approval" or "disapproval" from	
	the voting Project Members.	
"Advice" request	Where the process request and waits for "advice" from a Project	
	Member before the process continues.	
"Notification Only" request	Where the process informs Project members and allows the	
	process to continue.	

The **nine** (9) iApproveIt **dialog_types** fall into *three* (3) *categories* as depicted in the table below:

dialog_type	dialog_type	"Voting" Condition Required for Approval
categories	9_1 /1	· · · · · · · · · · · · · · · · · · ·
"Permission"	approve_any	approval from "any" one of the project members
or "voting"	approve_majority	approval from a "majority" of the project members
	approve_unanimous	approval from "all" of the project members
	first_reply	approval or not based on reply of first responding project member
	objection	approved if "none" of the project members object
"Advice"	advice	informs "all" of the project members that this action has completed
request		or is about to start and queries each Project Member for "advice".
		It returns the "advice" of the Project Members before proceeding.
		It does not inhibit the invoking action.
"Advice"	gripe	informs "all" of the project members that this action has was
request		attempted and was inhibited. It <i>always inhibits</i> the invoking
"Notification		action.
Only"		Notes it informs the year that the notification to Duciect Manchaus
request		Note : it informs the user that the notification to Project Members is being performed.
	silent	informs "all" of the project members that this action has
	Silcit	completed or is about to start. It <i>does not</i> inhibit the invoking
		action.
		Note : it <i>does not</i> inform the user that the notification to Project
		Members is being performed.
	tell	informs "all" of the project members that this action has
		completed or is about to start. It <i>does not</i> inhibit the invoking
		action.
		Note : it informs the user that the notification to Project Members
		is being performed.



The five (5) valid **"Permission or Voting" dialog_types** and their descriptions are depicted in the table below:

dialog_type	"Voting" Condition Required for Approval	
approve_any	approval from "any" one of the project members	
approve_majority	approval from a "majority" of the project members	
approve_unanimous	approval from "all" of the project members	
first_reply	approval or not based on reply of first responding project	
	member	
objection	approved if "none" of the project members object	

Each project can determine a minimum and maximum duration, 1 to 15 minutes, for a "decision" by the Project Members before "non-approval" is assumed. The exception being the "objection" type where, if no "objections" are received by the Project Members within the project's duration allows the process to proceed.

The one (1) valid "Advice" dialog_types and its description is depicted in the table below:

dialog_type	Condition Required for Continuation
advice	informs "all" of the project members that this action has been completed or is about
	to start and queries each Project Member for "advice". It returns the "advice" of the
	Project Members before proceeding. It does not inhibit the invoking action.

A duration between 1 to 15 minutes, based on project settings, is waited for "advice" by a Project Member before the process is allowed to proceed.

The three (3) valid "Notification Only" dialog_types and their descriptions are depicted in the table below:

dialog_type	Notification Performed
gripe	informs "all" of the project members that this action has completed or is about to start.
	It always inhibits the invoking action.
	Note : it informs the user that the notification to Project Members is being performed.
silent	informs "all" of the project members that this action has completed or is about to start.
	It <i>does not</i> inhibit the invoking action.
	Note : it <i>does not</i> inform the user that the notification to Project Members is being
	performed.
tell	informs "all" of the project members that this action has been completed or is about to
	start. It <i>does not</i> inhibit the invoking action.
	Note : it informs the user that the notification to Project Members is being performed.



Examples: Using the iApprovelt Client

The **iApproveIt Client** program uses the **dialog_type** to decide how it will communicate with the Project Members. The project administrator can create active notifications that are sent to the Project members. Those users can provide instant decision to "approve" the execution of the action or can "deny" the execution, so this action is not performed.

The **nine** (9) iApproveIt **dialog_types** fall into *three* (3) *categories* as depicted in the table below:

dialog_type categories	dialog_type	"Voting" Condition Required for Approval
"Permission"	approve_any	approval from "any" one of the project members
or "voting"	approve_majority	approval from a "majority" of the project members
	approve_unanimous	approval from "all" of the project members
	first_reply	approval or not based on reply of first responding project member
	objection	approved if "none" of the project members object
"Advice" request	advice	informs "all" of the project members that this action has completed or is about to start and queries each Project Member for "advice". It returns the "advice" of the Project Members before proceeding. It does not inhibit the invoking action.
"Advice" request "Notification Only" request	gripe	informs "all" of the project members that this action has was attempted and was inhibited. It always inhibits the invoking action. Note: it informs the user that the notification to Project Members is being performed.
	silent	informs "all" of the project members that this action has completed or is about to start. It does not inhibit the invoking action. Note: it does not inform the user that the notification to Project Members is being performed.
	tell	informs "all" of the project members that this action has completed or is about to start. It <i>does not</i> inhibit the invoking action. Note: it informs the user that the notification to Project Members is being performed.

The following sub-sections show examples of each type of **dialog_type** within the listed categories.

- **Permission or Voting** examples
- **Advice** examples
- **Notification Only** examples



"Permission" or "Voting" examples

The "*Permission or Voting*" iApproveIt dialog_type category holds the dialog_types that allow for the "voting" of one or more Project Members before an action allowed to continue or abort. Each type has a condition that must be met before the audited action should proceed or be aborted (or just change the program state flow). The process will wait a duration between 1 to 15 minutes based on the project settings, to communicate with the Projects Members and get "responses" from those Members before a decision is made to proceed or not.

The project administrator can create active notifications that are sent to the Project members. Those users can provide instant permission to "approve" the execution of the action or can "deny" the execution, so this action is not performed.

The five (5) valid **"Permission or Voting" dialog_types** and their descriptions are depicted in the table below:

dialog_type "Permission" or "Voting"	"Voting" Condition Required for Approval
approve_any	approval from "any" one of the project members
approve_majority	approval from a "majority" of the project members
approve_unanimous	approval from "all" of the project members
first_response	approval from the "first" responder from the project members
objection	approved if "none" of the project members object

The following sub-sections show examples of each type of dialog_type within the "Permission or Voting" category.

- approve any examples
- **approve_majority** examples
- approve_unanimous examples
- **first reply** examples
- <u>objections</u> examples



approve_any - examples

You wish create policy so that it requires *any* "approval" from one of the "Release Engineers" before you can run the QA_build.bat script. You could modify your night_build.bat script to resemble the one below:

----- begin: snip QA_build.bat @echo off set message="%USERNAME% wishes to run the QA build script, Is this OK?" c:\path\to\iApproveit.exe {project id} approve any %message% qwerty if %ERRORLEVEL% == 0 GOTO APPROVED REM # None of the Project Members approved the action - abort the build echo "QA Build aborted..." GOTO END : APPROVED REM # One of the Project Members approved the action - continue with build echo "QA Build started..." : END ----- end: snip QA_build.bat -----Now when someone (e.g., "Tony") wants to start the Hello Bruce. "build", which requires the approval from "any" of the Please be advised, **(tony)** is performing an action: "Release Engineers" for the department. They start the "Tony wishes to run the QA build script. Is this build script, which ask all "Release Engineers" for their OK?" approval. This message is of the approve_any type so, your immediate real-time permission/advise is requested for this action as one of the 2 members of the "QA If any one of the "Release Engineers" approves, the Team" Project. build continues... Any Project member's approval will approve this action for . _ 🗆 × Comment: Go ahead with the build. (optional) c:\build_scripts>QA_build.bat First asking these people: (Time Remaining to Respond = 7 seconds) Bruce Wayne I Approve I Reject - Clark Kent for their real-time approval to perform this action... - Tony wishes to run the QA build script. Is this OK? waiting up to 1 minute for ANY ONE of these people to APPROVE this action... - Bruce Wayne APPROVES and provided a comment of: Go a ead with the build. Resuming with this action. OA Build started...



If none of the "Release Engineers" *approved* within the **request duration**, then the build is *aborted*...

```
c: \build_scripts>QA_build.bat

First asking these people:

- Bruce Wayne
- Clark Kent

for their real-time approval to perform this action...

- Tony wishes to run the QA build script. Is this OK?

waiting up to 1 minute for ANY ONE of these people to APPROVE this action...

- Bruce Wayne DISAPPROVES and provided a comment of:
    I'm not sure check with Tom
- Clark Kent DISAPPROVES and provided a comment of:
    QA is not ready b/c of core dump

None of the 2 members APPROVED the action.

====

Prohibiting this action.

====

QA Build aborted...
```

Below we have implemented the *same* policy in **Perl**:

```
----- begin: snip QA_build.pl -----
 $message="$ENV{USERNAME} wishes to run the QA build script, Is this OK?";
$rc = System ("iApproveIt.exe {project id} approve any \"$message\" qwerty");
if ($rc == 0)
  # One of the Project Members approved the action - continue with build #
  print ("QA Build started...\n");
}
else
  # None of the Project Members approved the action - abort the build #
  print ("QA Build aborted...\n");
  }
----- end: snip QA_build.pl -----
```



approve_majority - examples

You wish to create policy so that it requires a "*majority*" decision by the Members of the "Company CXOs" Project before you can run the **Disperse_Checks.pl** script. "Majority" being defined as:

floor (½ * number of Project members send message) + 1

so that this table applies:

For these number of Members in the Project	A "Majority" is defined as
1	1
2	2
3	2
4	3
5	3
6	4
7	4
8	5
9	5
and so on	and so on

You could modify your Disperse_Checks.pl script to resemble the one below:

```
----- begin: snip Disperse_Checks.pl ------
```

Now when someone wants to "**Disperse Checks**", which requires a "**majority**" approval from the "**Company CXOs**". They start the Disperse_Checks.pl script, which asks all "Company CXOs" for their approval.



The process will wait until a "majority" reached or the maximum wait time is reached before returning to either *continue* (cut the checks) or *abort* (hold the checks).

```
==>Disperse_Checks.pl

First asking these people:

- Bruce Wayne
- Clark Kent
- Tony Stark

for their real-time approval to perform this action...

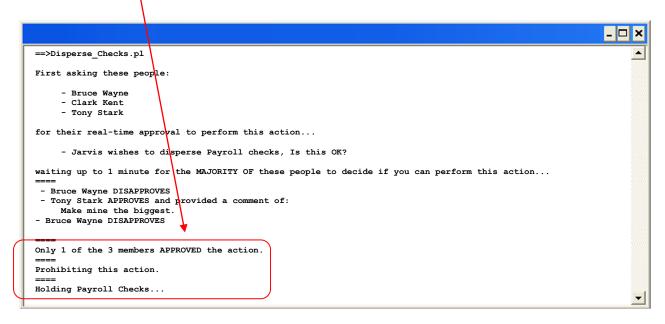
- Jarvis wishes to disperse Payroll checks, Is this OK?

waiting up to 1 minute for the MAJORITY OF these people to decide if you can perform this action...

====
- Bruce Wayne APPROVES
- Tony Stark APPROVES and provided a comment of:
Make mine the biggest

====
Resuming with this action.
====
Cutting Payroll Checks...
```

If a "majority" approval could not be attained in the required duration or a majority of Members "reject" the action as to not allow for a "majority" approval, then the iApproveIt Client returns a non-zero which prevents the checks from being cut.



----- end: snip Disperse_Checks.pl -----



approve_unanimous - examples

You wish create policy so that it requires a "unanimous" decision by the Members of the "Company CXOs" Project before you can run the Disperse_Checks.pl script.

You could modify your Disperse_Checks.pl script to resemble the one below:

Now when someone wants to "Disperse Checks", which requires a "unanimous" approval from the "Company CXOs". They start the Disperse_Checks.pl script, which ask all "Company CXOs" for their approval.

The process will wait until a "unanimous approval" is reached or the maximum wait time is reached before returning to either continue (cut the checks) or abort (hold the checks).

```
=>Disperse_Checks.pl

First asking these people:

- Bruce Wayne
- Clark Kent
- Tony Stark

for their real-time approval to perform this action...

- Jarvis wishes to disperse Payroll checks, Is this OK?

waiting up to 1 minute for the UNANIMOUS agreement of ALL of these people to decide if you can perform this action...
====

- Tony Stark APPROVES
- Bruce Wayne APPROVES
- Clark Kent APPROVES
- Clark Kent APPROVES

3 of the 3 members APPROVED the action.
====

Resuming with this action.
====

Cutting Payroll Checks...
```



If a "*Unanimous Approval*" could not be attained in the **required duration**, then the **iApproveIt** Client returns a non-zero which prevents the checks from being cut.

```
==>Disperse_Checks.pl

First asking these people:

- Bruce Wayne
- Clark Kent
- Tony Stark

for their real-time approval to perform this action...

- Jarvis wishes to disperse Payroll checks, Is this OK?

waiting up to 1 minute for the UNANIMOUS agreement of ALL of these people to decide if you can perform this action...

====

- Tony Stark DISAPPROVES
== End-of 1 minute maximum wait... ==

None of the 3 members APPROVED the action.
====

Prohibiting this action.
====

Holding Payroll Checks...
```

first_reply - examples

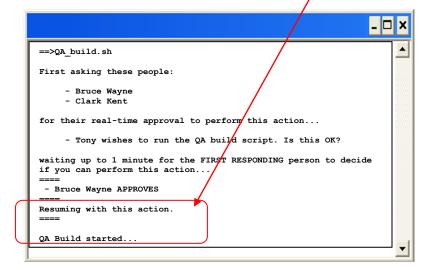
You wish to create policy so that it requires a decision by a **Member** of the "**Release Engineers**" Project before you can run the **QA_build.sh** script, you decide that the "*first*" responder will be the decision maker. You could modify your night_build.bat script to resemble the one below:

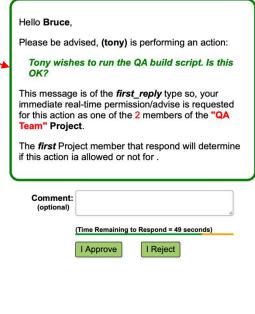
```
----- begin: snip QA_build.sh -----
#!/bin/ksh
message="`whoami` wishes to run the QA build script, Is this OK?"
`iApproveIt {project_id} first_reply "$message" qwerty
if [ "$?" -ne 0 ]
then
  # One of the Project Members approved the action - continue with build #
  echo "QA Build started..."
else
  # None of the Project Members approved the action - abort the build #
  echo "QA Build aborted..."
fi
----- end: snip QA_build.sh -----
```



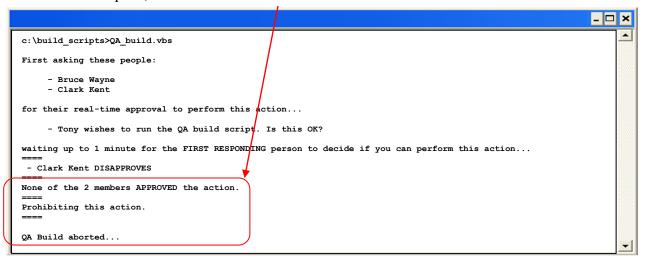
Now when someone (e.g., "Tony") wants to start the "build", which requires the approval from the "first" responding "**Release Engineer**" for the department. They start the build script, which asks all "Release Engineers" for their approval.

If the first responder *approves*, the build *continues*...





If none of the "Release Engineers" *approved* within the **required duration** or the "*first*" responder "*denied*" the request, then the build is *aborted*...





objection - examples

You wish create policy so that it requires a "no objections" decision by the Members of the "QA Managers" Project before you can run the Release_Product.sh script

You could modify your Release_Product.pl script to resemble the one below:

Now when someone wants to "**Release Software**", which is allowed so long NONE of the "**QA Managers**" OBJECT, they start the Release_Product.pl script, which ask all "QA Managers" if they have objections.

The process will wait until there is one "objection" by a "QA Manager" or until the maximum wait time is reached before returning to either *continue* (there were no objections) or *abort* (there was an objection).

```
==>Release_Product.pl

First asking these people:

- Bruce Wayne
- Clark Kent
- Tony Stark

if they have any real-time objection to you performing this action...

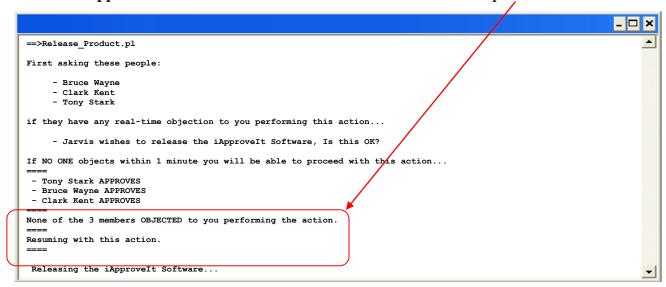
- Jarvis wishes to release the iApprovert Software, Is this OK?

If NO ONE objects within 1 minute you will be able to proceed with this action...

====
- Tony Stark APPROVES
- Bruce Wayne OBJECTED
---
One of the 3 members OBJECTED.
====
Prohibiting this action.
====
Hold the release of the iApproveIt Software...
```



If there were "*No Objections*" during the *required duration* or *all* Members "approve" the action then the **iApproveIt Client** returns a zero which allows the "Release" to *proceed*.





"Advice" examples

The "Advice" iApproveIt dialog_type category holds the single dialog_type "advice" that allows for the passing of advice from Project Members to end users. The "advice" dialog_type does not stop any action it will just wait a duration between 1 to 15 minutes, based on project settings, for advice from the **Project Members** before proceeding or not.

The one (1) valid "Advice" dialog_types and its description is depicted in the table below:

dialog_type "Advice"	Condition Required for Continuation
request	
advice	informs "all" of the project members that this action has completed or is about to
	start and queries each Project Member for "advice". It returns the "advice" of the
	Project Members before proceeding. It does not inhibit the invoking action.

A duration between 1 to 15 minutes, based on project settings, is waited for "advice" by a Project Member before the process is allowed to proceed.

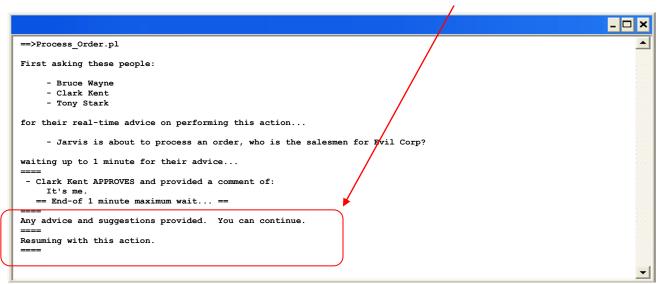
advice - examples

You wish create policy so that prior to a certain action or program step you ask for advice from Members of a Project. In this case you want to make sure you know who the client's salesman is before proceeding with the client order. So, before the proceeding in a certain step in the order process the user ask the Members of the "Sales Team" Project "Who is the salesman for this account".

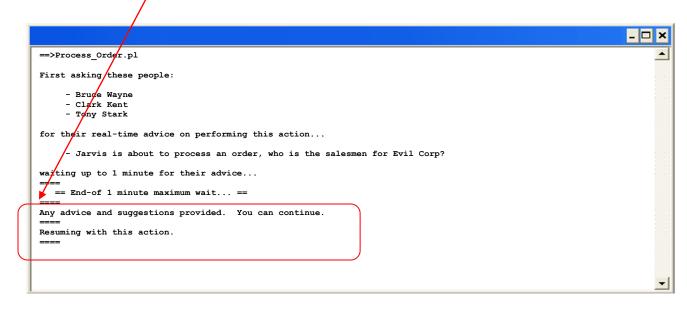
Project before you execute a certain step in the **Process_Order.pl** script you poll the "Sales Team". You could modify your Process_Order.pl script to resemble the one below:



Now when someone wants to "Process in Order", which requires that all "Sales Team" members are notified and asked which one is responsible for this sale. They can make use of the Real-time advice which is printed to the command windows terminal. Optionally, this "advice" can be stored in a file or variable and use to taste, but in general iApproveIt returns a return code equal to zero and does itself not ultimately affect whether or not the calling program or program part continues.



If "No Advice" was provided during the maximum wait time then the **iApproveIt Client** still returns a return code equal to zero and does itself not ultimately affect whether or not the calling program or program part continues.





"Notification Only" examples

The "Notification Only" iApproveIt dialog_type category holds the dialog_types that allow for "one-way notifications" to be send to one or more Project Members before an action allowed to continue or has been completed. The "notifications" are sent to the Project Members before a decision is made to proceed or no with the audited process, program or program step.

The three (3) valid "Notification Only" dialog_types and their descriptions are depicted in the table below:

dialog_type	Notification Performed
"Advice" request	
"Notification Only"	
request	
gripe	informs "all" of the project members that this action has completed or is
	about to start. It <i>always inhibits</i> the invoking action.
	Note : it informs the user that the notification to Project Members is being
	performed.
silent	informs "all" of the project members that this action has completed or is
	about to start. It <i>does not</i> inhibit the invoking action.
	Note : it <i>does not</i> inform the user that the notification to Project Members
	is being performed.
tell	informs "all" of the project members that this action has been completed
ten	- ·
	or is about to start. It <i>does not</i> inhibit the invoking action.
	Note : it informs the user that the notification to Project Members is being
	performed.

The following sub-sections show examples of each type of **dialog_type** within the "Notification Only" category.

- <u>gripe</u> example
- <u>tell</u> examples
- <u>silent</u> example



gripe - example

You wish create policy certain users are prevented from performing a certain action or program step and you want the "ABS Admins" to be notified that the attempt was made. Specifically, you want to prevent anyone accept "cclarke" or "rcarter" from performing an *iBark* services shutdown on a server. You also want the "ABS Admins" to be notified is some unauthorized user attempts to do perform the service shutdown

You could modify your **Shutdown_iBark_Service.pl** script to resemble the one below:

```
----- begin: snip Shutdown_iBark_Service.pl ------
```

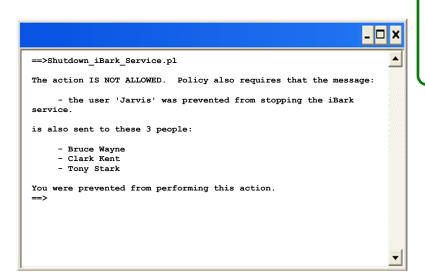
```
$operator = $ENV{USERNAME};
if (("$operator" ne "cclarke3") && ("$operator" ne "rcarter"))
{
    $message="the user \"$operator\" was prevented from stopping the iBark service.";

    system ("iApproveIt.exe {project_id} gripe \"$message\" qwerty");

    exit (1);
}
else
{
    print ("Shutting down iBark services on the server \n");
    ...
    print ("Completed the shutdown of iBark services on the server.\n");
}
```

----- end: snip Shutdown iBark Service.pl -----

Now when an unauthorized user attempts to "stop the iBark service", all "ABS Admins" are notified and the attempting user is preventing from stopping the service and also informed that the ABS admins were notified.



Hello Clark,

Please be advised, (jarvis) attempted to perform the action:

the user 'Jarvis' was prevented from stopping the iBark service.

This is a *gripe* type message, so they were prevented from performing the action and you are being notified of their attempt of this action as one of the 3 members of the "QA Team" Project.



tell - examples

You wish to create policy so that prior to a certain action or program steps you inform the "**Company CXOs**" that this action or program step is about to be performed. You specifically want the "Company CXOs" to be notified anytime there is a "*press release*" so they are always in-the-know.

You could modify your **Press_Release.pl** script to resemble the one below:

Now when someone wants to "publish a prepared Press Release", all C-Level Executives are notified.



Each member of the project would receive a notification like this one.

Hello Clark,

Please be advised, $\mbox{\bf Tony Stark}$ is performing an action:

ACME just made this announcement 'ABS introduces iApprovelt 1.0'

This message is of the *tell* type so, you are being notified of their attempt of this action as one of the 3 members of the "QA Team" Project.

You could just as easily modify your **Press_Release.pl** script so send the messages *after* a successful press release as depicted below:

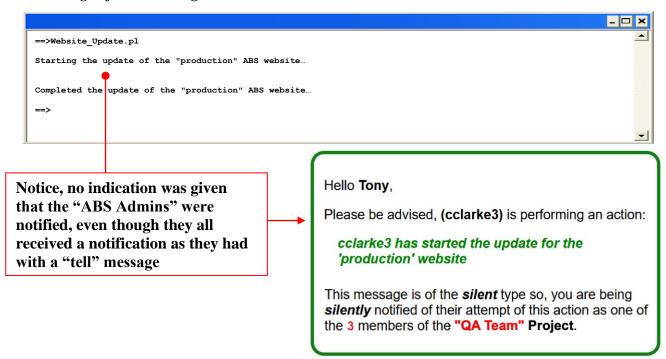


silent - example

You wish to create a policy such that prior to a certain action or program steps you inform the "ABS Admins" that this action or program step is about to be performed. You specificalltoy want the "ABS Admins" to be notified anytime the "Website Update" script is run. You do not however want the user to know that the "ABS Admins" are being notified.

You could modify your **Website_Update.pl** script to resemble the one below:

Now when someone "updates the production website", all "ABS Admins" are notified without the knowledge of the invoking user.



You could just as easily have made the "silent" call after the program step. (Or both before and after).



Misc. or "Multi-call" examples

The iApproveIt Product can be used in countless ways. A process can have any number of calls to the **iApproveIt Client** to match the program or process Flow chart the organization wishes to emulate. Examples of iterative/interactive processes can be viewed in the subsection entitled: "Hierarchical – examples".

The iApproveIt Product can be integrated with countless other programs, scripts or commercial off-the-shelf software packages. A non-exhaustive list products that iApproveIt has been integrated with can be viewed in the subsection entitled: "Other Product Integration – examples".

The following sub-sections show other examples of iApproveIt use:

- <u>Hierarchical policy</u> example
- Other Product Integration examples



"Hierarchical Policy" - example

You wish to create policy such that it requires a "majority" approval from the "QA_Managers" and if they provide a "majority approval" then it requires an *additional* approval from the "CQO" (Chief Quality Officer). If the "QA Managers" cannot form a "majority approval" the CQO is not disturbed. If the "QA Managers" for a "majority approval" and the CQO still rejects it then the "QA Managers are notified that the CQO *overrode* their "approval" and "rejected" the release.

You could modify your Release.pl script to resemble the one below:

```
----- begin: snip Release.pl -----
 $operator = $ENV{USERNAME};
 $message = "the user \"$operator\" wants to release the product without completing the \
 full test plan. Is this OK?";
 $rc = system ("iApproveIt.exe {project_id} approve_majority \"$message\" qwerty");
 if ("$rc" eq "0")
   # There was a "majority Approval" from the QA Managers, now ask the COO #
   $message = "The QA Managers are OK with the product being released without \
   completing the full test plan, but this still requires your approval. \
   Are you also OK with this?";
   $rc = system ("iApproveIt.exe {project_id} approve_unanimous \"$message\" qwerty");
   if ("$rc" eq "0")
      # Also approved by CQO - continue with risky release #
      print ("Continuing with release....\n");
      print ("Complete release...\n");
   }
   else
   {
      print ("Request to release without completing a full test plan denied by CQO.");
      $message = "Sorry I had to override the \"QA Manager\" consensus, but releasing \
      without completing this test plan is too risky.";
      system ("iApproveIt.exe {project id} tell \"$message\" qwerty");
 }
 else
   print ("Request to release without completing a full test plan denied by QA Managers.");
```

----- end: snip Release.pl -----



"Other Product Integration" - examples

The iApproveIt product is not vendor specific, it can be used with any script or program or any program that uses or can use scripts, triggers or other definable actions for automation.

ABS has used iApproveIt with a list of products to include but not limited to:

- IBM Rational ClearCase and ClearCase Multisite (or any SCM product that can make use of scripts or return codes)
- IBM Rational ClearQuest (or any Defect tracking product that can make use of scripts or return codes)
- IBM Rational Team Concert
- IBM Rational Build Forge (or any build automation tool like Maven, Cruise Control, AntHill, etc).
- IBM Rational Functional Tester
- IBM WebSphere MQ (previously known as "MQ Series")
- Git, GitLab, GitHub
- HP OpenView
- SAP
- MS Excel Spreadsheet automation
- MS Quickbooks
- CA Unicenter
- Vtiger, Siebel, SugarCRM, SalesForce.com (and other CRM Solutions)
- ClearTrigger, ClearReplica and iDeployIt by ABS
- ClearCheck by GoMidjets
- Windows "AT" jobs MAC and UNIX "cron" jobs
- Other Workflow Automation Tools

ABS has used iApproveIt to provide real-time approval and/or notification using the programming languages include but not limited to:

C, C++, C#, Objective-C	Perl	AppleScript	Visual Basic
ksh, sh, csh, bash, tkl	Batch	Java	PowerBuilder
PHP	Make	Cobol	many others



10DLC Regulation Compliance

As **iApproveIt** and **iApproveCt** are real-time notification tools that use both email and SMS messaging to notify and request information from project users, it is important that the applications make every effort to abide by US 10DLC rules and regulations for A2P (Application to Peer) SMS communication.

Absolutely none of the phone number or email address information gathered or retained by these applications is used for any purpose except to communicate the requested information necessary to alert the project members of the requested project event. There are no marketing/sales emails or SMS text generated or sent by these applications.

In-app OPT-in Registration

A single email address is required when a user requests to join the **iApproveIt** or **iApproveCt** application. The email address is verified via 2FA (2 Factor Authentication) during the initial sign-up process.

To register for an account with iApproveIt, open a web browser to:

https://iapproveit.abs-consulting.com/iApproveIt (for iApproveIt) or

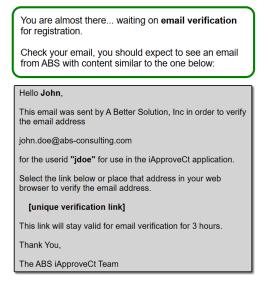
<u>https://iapproveit.abs-consulting.com/iApproveCt</u> (for iApproveCt)



or you might get to the register page by following a link you receive in an *Invite to iApproveIt* or *Invite to iApproveIt* email you might receive from another user you know.

Once you have selected the link sent to you or selected the register option from the application home panel you are directed to the registration panel. Complete the panel and select the **Register for** button. The Email and Logon ID must be unique in the application, so some checking is done to make sure your Email and Logon ID is not already associated with another user in the system.

You are then encouraged to wait for the verification email to arrive and then select the link in the email to **verify** the email address and **activate** your account.

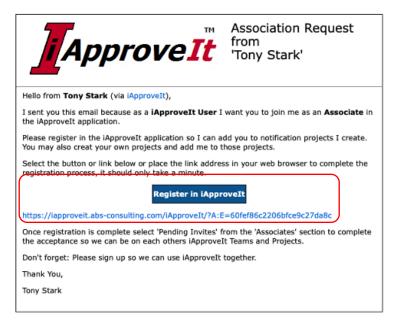






Once you select the link in your verification email You are taken to your initial logon screen in the application with your userid prefilled in the **Login ID** field.

As stated earlier, you may also receive an *Invite to iApproveIt* or *Invite to iApproveCt* email from a peer inviting you to join the application like the one below:





Again, selecting the **button** or **link** in the email will display the "registration" page where you can complete the **registration** process.





In-app OPT-in SMS Controls

Only *verified* Mobile Numbers can be saved to your Profile. This is to ensure two things:

- First, that the number is a valid phone number that can receive SMS messages
- Secondly, that the number is your number

When you modify and leave the **Mobile Phone** field. It is first checked to confirm it is a possible valid phone number by format to ensure it is a valid number for the selected **Country Code**.

If the format is valid it is marked with a next to it when the field focus is released if the number was previously *verified* and can be saved as part of the profile record. If the field does not contain a valid number for the selected **Country Code**, is it marked with a next to it. If the field is valid (a 10-digit number) AND has not yet been verified, then the "needs verification: indicator! verify is displayed.

A **Mobile Phone Number** must first be <u>verified</u> before it can be saved. Select the **verify button** next to the number

Mobile Phone: (404) 555-1212 Verify

which sends a **verification code** to that mobile phone which should be received in less than a second.

Place the code received in the **Mobile Phone Verification** dialog input field, then select ok button to verify the phone.

This removes the ! verify indicator on the **Configure:Edit** screen allowing you to save the Profile data by selecting the Save Configuration Data button.







When you register a U.S. 10-digit number as the mobile phone to receive SMS messages, an *additional* **10DLC acknowledgment**

is also displayed before the verification dialog for required acceptance. This is displayed and must be accepted just before the verification code is sent to the number.

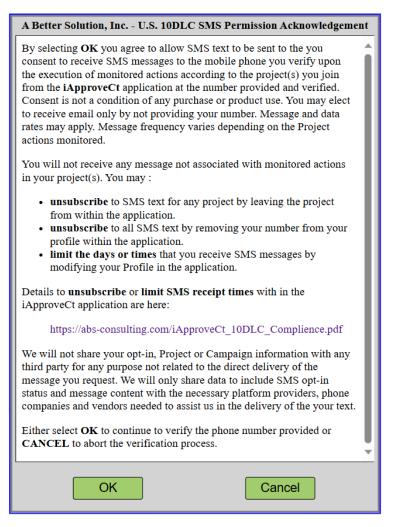
SMS messaged are only sent to verified project members that provide the mobile phone number to receive such messages. All application users are verified by 2FA

(2 Factor Authentication) and any Mobile Phone numbers are also verified by 2FA.

That information is not displayed or shared with any other application user (even other project members).

In-app OPT-out SMS Controls

All SMS messaging OPT-out control is performed inapp. All requested SMS messages provide a link to the message-specific web page that contains the information requested. From any such message the user can quickly opt-out of future projects or application SMS messages within 3 clicks from that displayed web page. Project members can control receipt of such SMS messages by:



- Removing their mobile number from their **Profile** to stop the receipt of any/all SMS messages from this application via the **Configure:Edit** menu.
- Removing themselves from a **Project** to stop the receipt of any/all SMS messages from that project via the **Project:Edit** menu then selecting the "Remove me from this Project" button.

You ARE a Project member

Remove me from this Project

Additionally, project members can limit the receipt of Project SMS text to certain days/times via the
 Configure:Edit menu and changing the SMS Activity values. The SMS Activity value can be changed
 to any one of the 5 values depicted in the table below.

SMS Activity values	Purpose
Any Time (24/7)	Receive all SMS text in real-time as requested
(M-F 9am-5pm)	Only receive SMS text weekdays from 9am to 5pm local time as per the Time Zone.
(M-F 9am-10pm)	Only receive SMS text weekdays from 9am to 5pm local time as per the Time Zone.
(any day 9am-5pm)	Only receive SMS text any day from 9am to 5pm local time as per the Time Zone.
(any day 9am-10pm)	Only receive SMS text any day from 9am to 10pm local time as per the Time Zone.



Additionally, all application project emails and dialogs available from project generated SMS text contain an **Unsubscribe Tail** tag like the example depicted.



Approve It Action by 'Tony Stark' requiring your notification

Hello Charles from iApproveCt,

The iApproveCt application is "silently" informing you, as a member of the Project named "mgrs" that Tony Stark is performing a controlled action.

Specifically,

"Tony is checking in the control file sec_crypt.key"

There is nothing for you to do, you are just being informed of this action and Tony Stark WAS NOT informed that you have been notified of the action.

Thank You,

The iApproveCt Team

This application generated email was sent to charles@abs-consulting.com from the iApproveCt application. You can unsubscribe to these project emails by removing yourself from this project in the iApproveCt application.